



AL-AWAEL
For Information-Technology
Services. A division of Computer &
Communications Systems



AL-AWA'EL for Information Technology Services Ltd.

a division of Computer & Communications Systems (CCS)

Al-Awa'el: Leadership and Expertise

Al-Awa'el is one of the Middle East's leading IT companies and the largest and longest established IT Company of its kind in Jordan, employing over 250 specialists and solutions consultants in our offices in Amman and Aqaba, and serving neighboring countries such as Iraq, both directly and through our representative offices.

Founded in 1982, we have always enjoyed an international reputation for excellence as a System Integrator, Training and Consultancy house, Career and Skills Development Center and as a software vendor and Total Solution House. Our close relations with companies like Oracle (both as developers and as Solution partners in technologies such as eBusiness Suite) and HP (at every level of skill and complexity) make us leaders across the Middle East region - whether in fields like Oil and Gas exploration, or in solving the business needs of the largest institutions and organizations in the Middle East, Africa and Europe.

Al-Awa'el provides assistance in every aspect of the IT project and Skills Transfer cycle: from initial consultancy through to design, development, networking, infrastructure, implementation, training, and on-going maintenance. We have produced state-of-the-art software and provide world leading Consultancy, Skills Transfer and Training services to some of the world's most demanding clients.

Al-Awa'el has over quarter of a century of experience in successful implementations of its solutions, delivered to hundreds of demanding software customers across the world.



Al-Awa'el is a local Jordanian company and an international success. Partnering with international players across our neighboring countries, we are proud to help develop the skills and people of the Middle East region.



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Al-Awa'el Core services

- HP Support Services
- Networks and System Integration Services
- Oracle Support Services
- Microsoft Support Services
- IT Training Services



HP SUPPORT SERVICES

- AUTHORISED SERVICE DELIVERY Partner(ADP)

Al-Awa'el is among HP's most preferred partners – our regional operations carry the ADP, authorized to deliver high quality warranty and maintenance services on HP products credential at an international level of excellence.

Al-Awa'el is qualified to deliver HP Warranty, Training and Consultation services on:

- HP Integrity, RISC and Intel - based servers and associated operating systems (HP -UX, OVMS, Tru64 UNIX, Linux, Windows)
- HP StorageWorks complete portfolio
- HP desktops and peripherals
- HP OpenView family
- HP building management services
- HP managed security services



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HP SUPPORT SERVICES

• SYSTEMS SERVICE PROVIDER (SSP)

Al-Awa'el is one of HP's most preferred international partners for total High-end Service Solutions. Al-Awa'el has some of the world's most qualified technical teams, in terms of human resources as well as expertise and support infrastructure. We are proud to deliver total solutions to you in a wide range of HP services, an area of acknowledged competence.

We also provide mission-sensitive Operations Management Services in complex environments and have done so at various levels of complexity, whether in a single location, or on a national or even regional basis.

Choose Al-Awa'el to deliver you:

- High Availability Solutions
- Storage Works Enterprise Solutions
- Alpha Servers



NETWORKS AND SYSTEM INTEGRATION SERVICES PORTFOLIO

- Networking (LAN/WAN Solutions)
- Network Design
- Network Performance and Capacity Analysis
- Migration Services
- Internet and Intranet



New Networking Technology

Some of the currently leading-edge networking application areas that Al-Awa'el has experts in are:

- * Video Conferencing and Telepresence
- * Wireless Security
- * Data Center Networking
- * Application Acceleration
- * Application Acceleration
- * Regulatory compliance
- * Unified threat management



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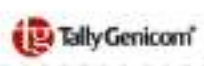
NETWORKS AND SYSTEM INTEGRATION SERVICES PORTFOLIO

The companies that we are proud to be associated with in the networking field include:

- Extreme Networks for Enterprise-level switching, MAN, security against rapidly deploying threats, and wireless LAN switching
- Cisco for switching and routing
- 3Com for switching, wireless LAN switching, and Voice over IP (VoIP) infrastructure
- HP for switching
- Juniper Networks for routing, security and application acceleration
- Citrix for application acceleration
- Computer Associates (CA) for network management and endpoint security
- R&M for copper and fiber structured cabling
- 3M for copper and fiber structured cabling
- Rittal for communication racks
- Polycom for video conferencing



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ORACLE SUPPORT SERVICES

Al-Awa'el is in a close business partnership with Oracle. We have over a hundred Oracle developers working on our international solutions, as an Oracle Certified partner and with regional offices delivering sophisticated services.

As an Oracle Certified Training Education Center, our services are carried out by Oracle-Certified Professionals or Certified trainers in their respective fields.

We provide the following support services:

- Oracle Installation & Setup
- Oracle Collaboration Suite
- Oracle Application Development
- Oracle Financial Systems
- Database Capacity Planning
- Database and Application Tuning
- Database Storage Administration
- System Integration between Oracle and Non Oracle Sources
- Systems Migration
- Development and Administration of Oracle Internet Solutions
- Setup Oracle Networking Databases
- Consultation & Training Services
- Building Systems using Oracle Designer Software



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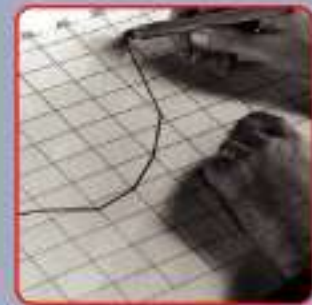
MICROSOFT SUPPORT SERVICES

Al-Awa'el is proud of its long relationship with Microsoft.

As a Microsoft Certified Solution Provider (MCSP) & Microsoft Certified Training Education Center (CTEC), our services are carried out by Microsoft Certified Professionals or Certified Trainers in their respective fields.

We provide the following support services on:

- Microsoft Backoffice & Enterprise Backoffice
- System Management Server
- Microsoft SQL Server
- Microsoft Exchange Server
- Microsoft Internet Information Server
- Microsoft Proxy Server
- Microsoft Commerce Internet Services(MCIS)
- Cluster Services
- Microsoft Windows 2000 & Windows 2003
- Training on Microsoft Products



IT TRAINING SERVICES

Al-Awa'el is a Microsoft Certified Partner and Training Center (CTEC), as well as an expert in HP and multi vendor Network training and implementation support services. Al-Awa'el is also a leading Oracle Solution Partner and Oracle Education Partner, with the largest collection of Oracle developers and designers working for any IT solution company in our part of the Middle East.

Al-Awa'el has almost a quarter of a century of experience in providing specialized computing and training solutions to corporate and personal clients, at every level of complexity.



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IT TRAINING SERVICES

Our Experts including Microsoft Certified Trainers (MCT'S), Web Certified experts, HP Consultants, Cisco consultants, 3Com, Extreme Networks and Juniper Networks experts and Oracle Certified Professionals deliver the highest level of training services and in Real IT environments.

- Al-Awa'el IT instructors are experts in the following areas:

Oracle Courses

- Oracle9i Database Administration
- Oracle iDS Developer
- Oracle iDS Designer
- Application Server
- Java

Microsoft Courses

- Microsoft Certified System Engineer – MCSE
- Microsoft Certified System Developer MCSD
- Linux (Red Hat) Operating System

Networking Courses

- Juniper Networks
- Cisco
- Extreme Networks
- 3Com
- Structured Cabling (UTP and Fiber)

Operating System Courses

- Open VMS Operating System
- Tru64 UNIX Operating System
- HP-UX Operating System
- Linux (Red Hat) Operating System



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GSM Operators

Al-Awa'el has a long successful history with GSM service providers , we have been supplying , installation and commissioning all their needs in the IT infrastructure at the same time we have started to provides GSM service providers and work as contractor for supplying and installation of the whole communication infrastructure including switch room.

Our customers in this field are :

Zain Jordan

Orange

Umniah

Atheer Iraq



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